

## **Refund Policy**

There is a \$30 cancellation fee per seat unless tour is cancelled by Express Tours LLC. Express Tours LLC. reserves the right to cancel any tour if minimum seating requirements are not met.

Any customer can transfer a reservation. However, the transfer can be subjected to a transfer fee determined and established by Express Tours LLC. Please reference Frequently Asked Questions for any additional details.

The customer reserves the right to transfer/cancel and understands Express Tours LLC. must be notified if such transaction occurs.

Express Tours LLC. will not participate in finding a replacement customer.

## **Cancellation Policy**

Express Tours LLC. reserves the right to cancel any tour if minimum seating requirements are not met.

Upon cancellation all collected payments will be refunded to the customers within 30 days of cancellation.

Any customer that decides to cancel please complete the Refund Request form located at [www.expresstourscincy.com](http://www.expresstourscincy.com) or call (513) 549-5640. As stated in the Refund Policy there will be a \$30 cancellation fee per seat.

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